

Return Policy

JVC Service & Engineering Company of America has a 30 day return policy based on customer receipt date.

All returns must be pre-authorized by obtaining a Return Authorization number through JVC Parts Call Center at 1-800-858-6442.

The Product must be returned, shipping prepaid to the address below in the original packaging and in re-saleable condition.

A copy of original invoice/packing list MUST be included with the return shipment.

Shipping charges are not refundable unless due to an error by JVC.

If customer returns the products after the 30 day period, JVC retains the right to either refuse delivery of such return or charge customer a restocking fee of 25%.

Returns within the 30 day period, which are in re-saleable condition, but are not in their original JVC packaging and/or do not have a pre-authorization, may also be subject to a 25% restocking fee.

All Service Manual Subscription purchases are final. Credit will not be issued for cancellation of service manual subscriptions.

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