

Promotional Support Department

General Summary

The Promotional Support Department is responsible for providing our valuable customers with informational broadcasts that are essential in running your business and also to introduce new product as it is released.

In order for you to receive this valuable information, please read the following information:

1. It is the customer's responsibility to make sure their email account is kept up by frequently checking it and emptying their In Box. (Email addresses that are full are returned to us stating, "The recipient's box is full.") You may be missing vital information.
2. Be sure you have an email provider that supplies enough storage to accommodate multiple emails sent by the Promotional Support Department.
3. With viruses and spam becoming more and more of an issue, most email providers now have what they call a "SPAM FOLDER". When a particular email address begins sending multiple emails to you, they will automatically be placed in this special folder. Be sure to check that folder frequently and change the settings to allow our emails into your regular inbox.
4. Be sure to inform the Promotional Support Department of a change in email address immediately! You may call Heather Long at 1-800-877-3002 X2641 (Phx Customers can call 602-445-2641) or email to info@qdiwireless.com.

Thank you, and we look forward to working with you!