

GREAT NEWS

AS OF JUNE 4th 2007

As some of you may know the Electronics Department of Arizona Wholesale Supply is moving to QDI!

We are a Customer based company and our goal is to provide the best customer service possible!

ONE OF THE MOST EXCITING CHANGES IS A STEP-BY-STEP RMA PROCESS TO MORE EFFICIENTLY PROCESS YOUR RETURNS.

THE PROCEDURES ARE AS FOLLOWS:

1. GO TO QDIWIRELESS.COM
2. PUT YOUR CURSOR ON PREMIER DEALERS, CLICK ON RETURNS.
3. CLICK ON THE ONLINE RMA SUBMITTAL
4. FILL OUT THE RMA FORM COMPLETELY
5. CLICK SUBMIT AT THE BOTTOM OF THE PAGE THIS WILL GIVE YOU A REF# AND SEND AN AUTOMATED EMAIL TO THE RETURNS DEPARTMENT PLEASE KEEP YOUR REF#
6. YOU WILL RECEIVE AN RMA # VIA EMAIL AND FAX ONCE YOUR RA HAS BEEN PROCESSED.
7. ONCE YOU HAVE RECEIVED YOUR RA# YOU MAY RETURN YOUR PRODUCT.

We look forward to hearing from our new friends and clients in this new venture, if you have any questions or concerns, please contact us at any time!

Thank you,

Manuel Leon
Returns Manager
602-445-2553
MANUELL@QDIWIRELESS.COM

Henry Garcia
Returns Authorization Associate
602-445-2556

Armando Garcia
Returns Authorization Associate
602-445-2552
ARMANDOG@QDIWIRELESS.COM